
The Working Papers

On a long project such as this we feel that it is necessary to communicate some of our findings as we go along. To do this we are publishing a series of working papers.

The first in the series consisted of a discussion of some of the underlying issues associated with the role of social services departments as information providers, the availability and use of information about residential care and about the information needs and information-seeking behaviour of potential residents(1).

The working paper has been based on an extensive round of discussions and a review of the literature. It includes a selected bibliography which lists the main documents relevant to the issues that are discussed.

The second working paper reports the results of the information audit of printed materials about residential care(2). The work was carried out by David Lewis of the Information Design Unit on behalf of PSI.

This is the third in the series. It reports the results of the survey of user needs and the information seeking behaviour of users.

Further information

Further information about the project and the working papers is available from Nick Moore, Jane Steele, Sean Roberts or Ian Rowlands, Information Policy Group, Policy Studies Institute, 100 Park Village East, London NW1 3SR. Telephone 071-387 2171.

Copies of the Working Papers are available from the Policy Studies Institute: PSI Booksales, 100 Park Village East, London NW1 3SR

References

1. Jane Steele. *Information about residential care: the underlying issues.* (Information Policy Working Paper 1) Policy Studies Institute. 1990. Price £3.99 including postage.
2. David Lewis. *An information design audit of information about residential care.* (Information Policy Working Paper 2) Policy Studies Institute. 1990. Price £3.99 including postage.